Why is Compliance Valuable to Health Catalyst?

Health Catalyst is a next-generation data, analytics, and decision support company committed to being a catalyst for massive, sustained improvements in healthcare outcomes. They are the leaders in a new era of advanced predictive analytics for population health and value-based care with a suite of machine learning-driven solutions, decades of outcomes-improvement expertise, and an unparalleled ability to integrate data from across the healthcare ecosystem. Because Health Catalyst’s clients trust them with data related to electronic medical record systems/platforms, they undergo an annual SOC audit to ensure that they don’t have any blind spots and demonstrate how they are managing the data they’ve been entrusted with.

Was the SOC 2 Audit Worth It?

Information security audits strengthen business operations, yet many organizations are fearful of the process – not Health Catalyst, though. After going through an annual SOC audit, they come out stronger each time. Kevin Scharnhorst, Chief Information Security Officer and Vice President of Cloud Operations says, “The value of auditing is highly dependent upon the perspective of the person going into it. If they go into it with the attitude of just checking an item off of a list so that they can just say that they’ve done it, that’s the wrong attitude. I think everybody has room to improve, and if you go in with a humble attitude, realizing that your processes aren’t perfect and you’re bringing in outside expertise to see those opportunities that you can improve, that makes it well worth it.”

Every time I leave an engagement with the KirkpatrickPrice team, I leave enlightened and it helps our organization mature towards the point we know we should be.

Kevin Scharnhorst, CISO and VP of Cloud Operations, Health Catalyst

Did KirkpatrickPrice Deliver on Their Quality Guarantees?

Scharnhorst comments on KirkpatrickPrice’s quality and says, “I’ve worked with many other firms, but I especially like working with my auditor at KirkpatrickPrice because he’s been a CISO before and over IT operations. He’s a well-rounded individual and has a strong background, which helps me see not only where I can improve, but gives me challenges on how to do that. That’s where I see the value of working with somebody and having continuity, because the auditor will come in the next year and will see if I followed their advice. If I did, the auditor will go deeper into an area that I can improve. That’s the value and why it’s worth it. I’m using that expert advice to get better year after year and get stronger doing it.”