

# Payment System Success Story

with CBOSS



KirkpatrickPrice  
Innovation. Integrity. Delivered.

## Multi-Audit Delivery for CBOSS

As a full-service payment solution provider, CBOSS offers online payment APIs, hosted payment forms, and POS integrations that must be kept secure in order to secure cardholder data. Complying with the PCI DSS is mandatory for CBOSS, but they've also elected to pursue annual SOC 1 and SOC 2 attestations to give their team, their management, and their clients a fuller view of their compliance efforts. With SOC 1, and SOC 2, and PCI reports available, CBOSS can provide proof that their systems can be trusted and they will deliver secure, available services.

Recommendation  
Score:



Online Audit  
Manager Score:



Achieving compliance in these three areas, year after year, is a massive accomplishment for CBOSS and demonstrates their commitment to securing cardholder data. Richard Rieben, Lead Practitioner at KirkpatrickPrice, commented, "CBOSS is a great example of what happens when a team of highly-skilled personnel not only understand the frameworks involved in their SOC 1, SOC 2, and PCI assessments, but also understand that security inherently leads to compliance, not the other way around. This commitment to protecting the sensitive data their clients trust them with has yielded a significant return on investment."

## Were the Audits Worth It?

Because CBOSS serves highly regulated industries, like state government, local government, and healthcare, compliance is essential in day-to-day operations as well as in the selling process – making a combined SOC 1, SOC 2, and PCI audit absolutely worth the resources that it requires.

Mike Lendvay, Security and Compliance Manager at CBOSS, says, "PCI compliance keeps us in business. The PCI framework is really detailed, but it's only concerned with cardholder data. Meanwhile, SOC reports are all but mandatory. The SOC audit gives a full report of our environment as a whole; everything that we offer to our customers is looked at during SOC audits. That's why SOC reports are helpful – to have a single document summarizing all the controls that we utilize. It acts as reassurance to us on the operation of our environment, as well as reassurance to our customers."

1

Streamline Your Audit

2

Partner You with an Expert

3

Deliver a Quality Audit

## Did KirkpatrickPrice Delivery on their Quality Guarantees?

CBOSS describes their experience at KirkpatrickPrice as a smooth, streamlined process focused on guidance – as opposed to audits in the past that have felt adversarial, with auditors bombarding them with questions and documentation requests. "Expertise is one of the best things we've gotten out of working with KirkpatrickPrice. Our auditors have been helpful in navigating

through the audit and beyond. They've made themselves available as resources to assess the impact of changes to our controls and infrastructure," said Lendvay.